

CHADSFIELD MEDICAL PRACTICE

PATIENT SURVEY

2011.

We are always looking at ways of improving our service to your and we would be most grateful if you would be kind enough to complete this Practice questionnaire.

1. If you had an appointment to day did you:
 - a. Book it in advance (yes) (No)
 - b. Book it today (yes) (No)

2. If you booked it in advance did you see the GP of your choice (Yes) (No)

3. Are you aware you can book appointments in advance (Yes) (No)

4. Are you aware we have early morning and late evening surgeries (yes) (No)

5. Are you aware we have one Saturday morning clinic per month for a GP and Nurse appointments (Yes) (No)

6. When you made the appointment did the receptionist offer you the first available appointment with the GP of your choice (Yes) (No) and if this was not necessary were they helpful (Yes) (No) PTO

7. Have you any suggestions you would like the patient representative group to discuss with the Practice.

The Patient Group meet monthly and we are always looking for new members. If you are interested please talk to Jenny the Practice Manager.