

A free interpreting Service is available if you need help with this information. Please telephone the Lips Service on 0161 922 5149 or E-mail: tam-pct.lips@nhs.net	English
هناك خدمة مجانية للمترجمين متوفرة اذا أردت مساعدة بخصوص هذه المعلومات. الرجاء الاتصال بخدمة لبيس أو LIPS على الرقم 0161 922 5149 أو عن طريق الايميل <a href="mailto:tam-pct.LIPS@nhs.net">tam-pct.LIPS@nhs.net</a>	Arabic
এই তথ্য বুঝতে সাহায্যের প্রয়োজন হলে বিনামূল্যে দোভাষী বা ইন্টারপ্রিটার সার্ভিস রয়েছে। আপনাকে সাহায্য করার জন্য। দয়া করে লিপস সার্ভিসকে টেলিফোন করুন 0161 922 5149 এই নম্বরে অথবা ই-মেইল করুন: <a href="mailto:tam-pct.LIPS@nhs.net">tam-pct.LIPS@nhs.net</a> এই ঠিকানায়।	Bengali
如果你需要幫助來瞭解這份資料的內容，我們可以提供免費的翻譯服務。請致電 0161 922 5149 聯絡語言翻譯及病人支持服務(LIPS)，電子郵件：tam-pct.LIPS@nhs.net	Chinese
اگر برای فهمیدن این اطلاعات به کمک احتیاج دارید می توانید از خدمات ترجمه بصورت مجانی استفاده کنید. لطفاً با LIPS از طریق شماره تلفن 0161 922 5149 یا ایمیل <a href="mailto:tam-pct.LIPS@nhs.net">tam-pct.LIPS@nhs.net</a> تماس بگیرید.	Farsi
Bezpłatna Serwis tłumaczenia jest dostępny, jeśli potrzebujesz pomocy z tą informacją. Proszę zadzwonić do Obsługi usta na 0161 922 5149 lub E-mail: tam-pct.LIPS @ nhs.net	Polish
اگر آپ کو یہ معلومات سمجھنے میں مدد کی ضرورت ہو تو سترجم کی منت سروس موجود ہے۔ براؤزر میں آئی پی ایس LIPS کو <a href="mailto:tam-pct.LIPS@nhs.net">tam-pct.LIPS@nhs.net</a> پر فون کریں۔ ای میل:	Urdu

**We welcome your comments about our service  
And act on any issues you raise.**

**You will not be discriminated against for making a  
complaint and We very much appreciate your feedback.**

**Patient & Customer Services,  
Poplar Suite, Stepping Hill Hospital  
Tel: 0161 419 5678**

**Information Leaflet**

**Email:PCS@stockport.nhs.uk.**

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**Stockport**   
NHS Foundation Trust  
Community Healthcare Business Group

# Stockport Treatment Room Service

## Information Leaflet

**Book your appointment without delay.**

## TREATMENT ROOM SERVICE

If you are a Stockport Resident or registered with a Stockport GP you can make use of the Treatment Room Service. Our service provides treatment and advice in the clinic or health centre for you or any member of your family.

Wound care, removal of stitches or clips following surgery or emergency treatment at the hospital, management of urinary catheters and ear care are offered in the treatment room.

You will have an individual assessment by the nurse who will then plan your care with you. This may include teaching you how to manage your care yourself.

### Wound care

The nurse will assess your wounds, treat them appropriately, and provide you with the necessary dressings. The nurse will refer you to other services when needed. In the case of lower leg injuries which are slow to heal this will involve referral to the leg ulcer service.

### Ear care

Stockport does not offer routine ear irrigation for the removal of ear wax. If ear wax is causing you to have hearing loss you should use ear drops to soften the wax for three weeks. Your pharmacist will recommend suitable drops. You can also pick up the leaflet 'Caring for Your Ears' from your GP surgery or local clinic.

If hearing is still affected after three weeks of using drops you may need to have your ears irrigated by a treatment room nurse. The nurse will make an assessment and advise you of the best course of action.

### Minor Injuries

We are unable to give emergency first aid if you have experienced an animal bite, have fallen and injured yourself, have splinters or other foreign bodies which need removing.

### Appointments

Please arrive in good time for your appointment and be sure to inform us if you find that you can't attend.

## Where are the treatment rooms?

We have treatment rooms at ten centres across Stockport. Appointments are available at different times of the day in different locations. The centres are;

<b>Bramhall Health Centre</b> 66 Bramhall Lane South, SK7 2DY	<b>Brinnington Health Centre</b> Brinnington Rd SK5 8BS
<b>Hazel Grove Clinic</b> 253 London Rd SK7 4PW	<b>Heald Green Health Centre</b> Finney Lane SK8 3JD
<b>Heaton Moor Health Centre</b> 32 Heaton Moor Rd SK4 4NX	<b>Marple Clinic</b> Memorial Park SK6 6BA
<b>North Reddish Clinic</b> Longford Road West SK5 6ET	<b>Offerton Health Centre</b> Offerton Lane SK2 5AR
<b>Shaw Heath Health Centre</b> Gilmore Street SK3 8DN	<b>Woodley Health Centre</b> Hyde Road, SK6 1ND

You can make an appointment by ringing

**0161 426 9636**

**Between 9.30am and 4pm Monday to Friday**

Please note that we experience high call volume when the booking line first opens. If you struggle to get through please make your call later in the day.

Every effort will be made to provide an appointment at the centre of your choice, however this may not always be possible. If this is the case our staff will offer you an appointment at an alternative location.